



Product Warranty:

Updated and effective for shipments starting January 1, 2017

Forbes Industries products are manufactured, tested, and inspected in accordance with specific engineering requirements and are warranted to be free from defects in workmanship and materials for a period of **THREE (3) YEARS** from date of purchase unless otherwise stated.

Unless otherwise stated, Forbes custom designed or built products are warranted to be free from defects in workmanship and materials for a period of **ONE (1) YEAR WARRANTY** from date of purchase.

This warranty is limited to parts manufactured by Forbes. The warranty is limited to original purchaser of equipment. The exclusive remedy of buyer and sole liability of Forbes will be repair or replacement of product at Forbes sole discretion. Failure to follow instructions on care may void warranty.

This warranty does not apply to freight damage or failure caused by abuse, misuse, neglect, lack of proper maintenance, age, use of inappropriate cleaning agents, unauthorized modification or repair by user, damage caused by theft or unauthorized entry, or any inappropriate use outside of design specification.

This warranty does not apply to wear items such as bags, wheels and casters, locks, and other outsourced parts where supplier warranty will apply.

Reasonable maintenance on Forbes Products is the responsibility of the purchaser. This includes but is not limited to tightening loose hardware, applying touchup finish to scratches, bumps, wear areas and any holes drilled for mounting accessories after receipt, cleaning surfaces where corrosive liquids have spilled, use of protective covers if purchased or provided, or following of any care instructions provided.

To secure repair under this warranty, the following procedures should be taken:

1. A warranty claim must be placed with Forbes Warranty Claim department and all warranty repairs or replacements need to be approved by Quality Manager
 2. In the event of a warranty claim the item(s) may be inspected on site by manufacturer's designated agent or evaluated by any other method at Forbes discretion. Upon inspection or Forbes internal review and acceptance of warranty responsibility a determination will be made whether repairs can be accomplished on-site, by returning item(s) to factory, or by replacement.
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3. Payment for Return freight on warranty claims is at the discretion of Forbes Industries. If evaluation of returned items shows claim resulted from abuse or neglect Forbes reserves the right to charge some or all freight and repair costs to the claimant. Shipping charges to return non-warranty repairs to the claimant are the responsibility of the claimant as well.
4. Only Forbes or its authorized agents may make warranty evaluations and repairs on these products. All others do so at their own risk.

There is no reimbursement for labor to repair Forbes Industries Products except as specifically authorized through the warranty process.

This warranty limits Forbes's liability for defects in workmanship or materials to repair or replacement of warranted parts.

Forbes will not be liable for incidental or consequential repair expenses or damages arising from the use of a Forbes product, whether defective or not.

This warranty is in lieu of all other expressed or implied warranties, including but not limited to merchantability or fitness for a particular purpose, and is extended only to the original end-user purchaser.